

## Triton Insurance Company

1420-380 Wellington Street  
London, Ontario N6A 5B5

Toll Free 800-285-8623 | Fax 877-772-2623 | [insclaims@omf.com](mailto:insclaims@omf.com)

**Insured's Name:** \_\_\_\_\_ **Claim Number:** \_\_\_\_\_

**Account Number:** \_\_\_\_\_

### Job Loss Continuing Claim Form - Instructions

**1**

- ☐ 1. Fully complete, sign, and currently date the Insured's Section.
- ☐ 2. Provide a current copy of your Employment Insurance statement (EI).

**2**

- ☐ Depending on your Insurance Certificate's requirements, additional claim information may be required.
- ☐ Your Insurance Certificate provides a limited number of Monthly Job Loss Benefits. The Maximum Number of Monthly Job Loss Benefits is listed in the Schedule on your Insurance Certificate.
- ☐ It is important to submit fully completed, signed, and dated claim forms and EI statements to avoid delays in processing your claim. Altered claim forms may not be accepted.
- ☐ Keep a copy for your records. Please be aware email is not considered a secure method of delivery for personal/medical information.

**3**

Please return your completed claim form and supporting documents to us in one of the following ways:



**Email:** [insclaims@omf.com](mailto:insclaims@omf.com)

Please be sure to include your name and account number/claim number in the subject line of your email.



**Upload online:**

[www.tritoninsurancecompany.ca](http://www.tritoninsurancecompany.ca)



**Mail:** Triton Insurance Company  
1420-380 Wellington Street  
London, Ontario N6A 5B5



**Fax:** 877-772-2623

### We are here to help!

Our Customer Solutions team is available to assist you  
Monday through Friday, 8:00 am to 8:00 pm ET.



Toll free:  
800-285-8623



Chat:  
[www.tritoninsurancecompany.ca](http://www.tritoninsurancecompany.ca)

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**Insured's Name:** \_\_\_\_\_ **Claim Number:** \_\_\_\_\_

**Account Number:** \_\_\_\_\_

Job Loss Continuing Claim Form  
Insured's Section - To be completed by insured.

Mailing address	City	Province	Postal Code
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Telephone number
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Have you returned to work? <input type="checkbox"/> Yes <input type="checkbox"/> No
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If yes, date returned (mm/dd/yy)
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Hours working per week
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***I affirm the information I have provided herein is accurate and complete.***

**Signature** \_\_\_\_\_ **Date** (mm/dd/yy) \_\_\_\_\_

**IMPORTANT NOTICE FROM  
FAIRSTONE FINANCIAL INC.  
CONCERNING YOUR PENDING INSURANCE CLAIM**

You recently applied for credit disability or credit job loss benefits from one of our insurance providers. We wanted to take a moment to make sure you understand the process and are aware of the steps you need to take to ensure you receive your maximum benefit if your claim is approved.

**Continue to Make Payments**

Until your claim for credit insurance benefits has been reviewed and approved, you are responsible for making your monthly payments. Please do not fall behind on your loan payments while your insurance claim is pending. You will be notified by the Insurance Company as soon as a decision is made.

**Our Commitment**

The Insurance Company is committed to processing your claim as quickly as possible. It is important that you file your claim forms and all required documentation in a timely fashion because if the insurance company has to gather the missing necessary information, it could add to the time it takes to process the claim.

If your claim is approved, the Insurance Company will begin making the payments on your behalf effective from the date of your eligibility. This ensures you do not miss out on any insurance benefits while your claim is being processed. Payments will continue to be made for as long as you submit the required claim forms and documentation in a timely manner and qualify for benefits.

**Loan Term and Benefits**

If you have made one or more loan payments that were also covered by the Insurance Company, you may request a refund of those payments from Fairstone Financial Inc..

If you do not request a refund, any covered payments that you have made will be applied as advance payments on your loan and could result in the loan being paid off before the end of your loan term and/or before you have received all of your potential insurance benefits.

If you have any questions or would like to request a refund, we're here to help. Please reach out to your local Fairstone Financial Inc. branch.

Thank you.